

# EGO Power+ Cordless Brushless Hedge Trimmers recalled due to potential laceration hazard

Last updated: 2023-06-01

## Summary



**Product:** EGO Power+ Cordless Brushless Hedge Trimmers

**Issue:** Consumer products - Laceration hazard

**What to do:** Immediately stop using the recalled hedge trimmer and contact Chervon North America for a free repair.



## Affected products

This recall involves EGO Power+ Cordless Brushless Hedge Trimmer with model number HT2410. Only units with date codes from September 2017 through March 2019 are included in the recall.

The hedge trimmers have a gray, black and green housing, yellow, 24-inch (61 cm) dual-action steel blade, a black loop handle with a green switch trigger in front of the product housing, and rear switch trigger underneath the rear handle. The EGO logo is displayed on one side of the product housing, and the model number HT2410 and manufacturing date code are displayed on the opposite side.

The hedge trimmers are powered by a removable battery and were sold as a bare tool with no battery, or in a combination kit (sold under model number HT2411) with an EGO POWER+ 2.5 Ah battery and a POWER+ 56-volt charger. All units are marked with the model number HT2410.

## Issue

The rear switch trigger can fail to rebound after being pressed, which can cause the unit to activate unexpectedly, posing a potential laceration hazard.

As of May 10, 2023, the company has received 3 reports of incidents in Canada, and 1 report of laceration. In the United States, the company has received 26 reports of incidents and 8 reports of lacerations.

## What you should do

**Consumers should immediately stop using the recalled hedge trimmer and contact Chervon North America for a free repair of the rear trigger switch.**

For more information, consumers can contact Chervon North America by telephone toll free at 1-800-492-0777 from 8:30 a.m. to 8:00 p.m. ET Monday to Friday, 10 a.m. to 6 p.m. ET Saturday and Sunday; by email at [HT2410recall@na.chervongroup.com](mailto:HT2410recall@na.chervongroup.com) or online at [www.egopowerplus.com/recalls](http://www.egopowerplus.com/recalls) or [www.egopowerplus.com](http://www.egopowerplus.com) and click on "PRODUCT RECALLS" at the top of the page.

**Joint recall with Health Canada, the United States [Consumer Product Safety Commission \(US CPSC\)](https://www.cpsc.gov/) and Chervon North America, Inc.**

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](https://www.healthcanada.ca/en/health-products/medicines/safety-reporting/).

This recall is also posted on the [OECD Global Portal on Product Recalls website](https://www.oecd.org/els/product-recalls/). You can visit this site for more information on other international consumer product recalls.