The Home Depot Canada is executing a voluntary recall of the Grand Duchess Balsam Fir Starry (5,000 LED tree), which is sold only in Canada.

Product description

Home Decorators Collection 7.5ft Grand Duchess Balsam Fir Starry (5,000 LED lights), sold only in Canada

Canada Model Number	Canada Article Number	Canada Article Description
23LE61001	1001803629	HDC 7.5ft Grand Duchess Balsam Fir Starry (5,000 LED lights)

Hazard identified

At The Home Depot, the safety and well being of our customers and associates is our top priority. Out of an abundance of caution, The Home Depot Canada is conducting a voluntary recall of the Grand Duchess Balsam Fir Starry (5,000 LED lights), which is sold only in Canada, due to a potential fire hazard caused by potential overheating of the control panel or the plug attached to the electrical cord.

Number sold

Approximately 883 units of the recalled products were sold in Canada between Oct. 6th and Nov. 17th 2023.

Manufacturer

LEDUP Enterprise Christmas Tree LIMITED, China

Importer

The Home Depot Canada

What you should do

Customers should immediately unplug their tree and return their Grand Duchess Balsam Fir Starry (5,000 LED tree), sold only in Canada, to their local The Home Depot store for a full refund.

For further information please contact our customer support team at, <u>1-800-628-0525</u> Monday – Sunday: 8 a.m. – 10 p.m. EST.

