VISUAL COMFORT & CO. RECALL NOTICE

January 25, 2024

Re: Maverick Coastal 60" Outdoor Ceiling Fan

Dear Valued Customer:

The reliability and safety of our Maverick Coastal 60" Outdoor Ceiling Fan is at the heart of everything we do. In cooperation with the U.S. Consumer Product Safety Commission and Health Canada, we have voluntarily chosen to recall the Maverick Coastal 60" Outdoor Ceiling Fan.

It has come to our attention that fan blade can crack or break and allow the blade to fall, posing a potential impact injury hazard. This recall affects the Maverick Coastal 60" Outdoor Ceiling Fan. A listing of affected product and related SKU numbers are provided below.

Importantly, this product recall does <u>NOT</u> impact the Maverick Coastal 52" Outdoor Ceiling Fan, as well as the Maverick Indoor Ceiling Fans (available in 52, 60, 70, and 88 inch blade sizes).

Product Name	SKU Number	Color
Maverick Coastal 60" Outdoor Ceiling Fan	3MGMR60MBKMBK	Black
Maverick Coastal 60" Outdoor Ceiling Fan	3MGMR60RZW	White

Our records indicate that you may have purchased one or more Maverick Coastal 60" Outdoor Ceiling Fans.

If you have an affected Maverick Coastal 60" Outdoor Ceiling Fan, please contact us to obtain a free repair kit that contains replacement blades. You can contact us via email at <u>techlightingcs@visualcomfortco.com</u>; call toll-free at 888-475-1136 from 9 a.m. to 5 p.m. CT Monday through Friday; or visit us online at <u>www.visualcomfort.com/recall</u> or <u>www.visualcomfort.com</u> and click on "Recall" at the bottom of the page for more information.

If you are unable to install the replacement blades yourself, you should schedule installation of the repair kit by a certified electrician. Once the repair kit has been installed, you can send the paid invoice to Visual Comfort & Co. to receive a reimbursement in the full amount of the cost of the service in the form of a check.

We are committed to ensuring our products are among the best in the market for safety and reliability, and that includes setting high standards for quality control and thoroughly investigating any reported issues.

We thank you in advance for you cooperation and apologize for any inconvenience this issue has caused. We appreciate your business.

Sincerely,

Jorgen Akesson Director of Supplier Quality Visual Comfort & Co.