

Consumer product recall - Sun Joe iON+ Cordless Lawn Mower Kit (17-inch) recalled due to injury hazard

Date: 2022-09-01

Summary

Product

Sun Joe 24V-X2-17LM 48-Volt iON+ Cordless Lawn Mower Kit, 17-inch

Issue

Consumer products - Injury hazard

What to do

Immediately stop using the product and contact Snow Joe to identify affected units and for information on how to correct any potential defect.



Affected products

This recall involves the Sun Joe 24V-X2-17LM lawn mower. The subject product is a 48 Volt 17-inch mulching walk behind lawn mower. The subject product is light green and black in colour. The subject product is 44 inches tall, 19.5 inches wide, and weighs approximately 35 pounds.

Issue

The lawn mower blade may detach unexpectedly creating a risk of serious injury.

As of August 22, 2022, the company has received 4 reports of blades detaching in Canada, and no reports of injuries. In the United States, the company has received 27 reports of blades detaching and no reports of injuries.

What you should do

Consumers should immediately stop using the recalled Sun Joe iON+ Cordless Lawn Mower and contact Snow Joe to determine if their lawn mower is subject to the recall, and if so, how to inspect and repair the lawn mower.

For more information, consumers can contact Snow Joe by telephone toll-free at 1-800-641-2917 daily from 8:00 a.m. to 8:00 p.m. ET, by [email](mailto:recalls@snowjoe.com) or visit the [company's website](http://snowjoe.com).

Email: recalls@snowjoe.com

Website: snowjoe.com