

# Philips Hue 40 Watt outdoor power supply units (PSU) recalled due to risk of electric shock

**⚠ Due to the extraordinary circumstances surrounding COVID-19 (<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>), recalling companies may not be available to provide information to consumers at this time regarding corrective actions for posted recalls. Consumers are advised to not use recalled products.**

Report a Concern  
 (<http://www.healthycanadians.gc.ca/report-signalez/index-eng.php>)

**Starting date:** November 10, 2020  
**Posting date:** November 10, 2020  
**Type of communication:** Consumer Product Recall  
**Subcategory:** Electronics  
**Source of recall:** Health Canada  
**Issue:** Electrical Hazard  
**Audience:** General Public  
**Identification number:** RA-74269

Last updated: 2020-11-10

## Summary

- **Product:** Philips Hue 40 Watt outdoor power supply units (PSU).
- **Issue:** The recalled product may become damaged due to water leakage and pose a risk of electric shock.
- **What to do:** Consumers should immediately switch off the power on the recalled product and contact Philips to receive a replacement power supply unit.

■ [Affected products](#)

■ [What you should do](#)

## Affected products

### Philips Hue 40 Watt outdoor power supply units (PSU)

#### Product description

This voluntary recall involves Philips Hue 40 Watt outdoor power supply units (PSU) sold with the following Philips Hue base kit outdoor lights:

#### Recalled products:

Product Name	UPC	Date Code range on PSU
Philips Hue Lily spot light	046677802066	0001 up to 1941
Philips Hue Lily XL spot light	046677803469	
Philips Hue Calla pedestal light	046677802097	
Philips Hue Econic pedestal light	046677803476	

12/7/2020

Philips Hue 40 Watt outdoor power supply units (PSU) recalled due to risk of electric shock - Recalls and safety alerts

The recall applies to power supply units (PSU) with the first four digits of the production date code identified by numbers from 0001 up to 1941. The four-digit date code can be found on the front of each power supply unit (PSU) as a five-digit number. See images for details on locating and identifying the date code. Only the first four digits represent the date code.

Hazard identified

Some Philips Hue 40 Watt outdoor power supply units (PSU) may become damaged due to water leakage and pose a risk of electric shock.

As of October 28, 2020, the company has received no reports of incidents or injuries in Canada.

Number sold

The company reported that 11,037 units of the affected product were sold in Canada.

Time period sold

The affected products were sold from June 2018 to July 2020.

Place of origin

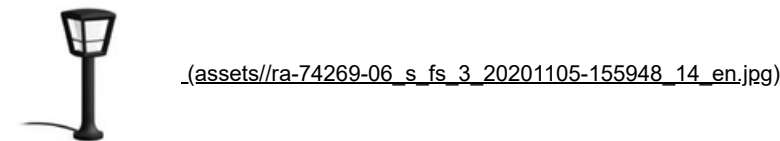
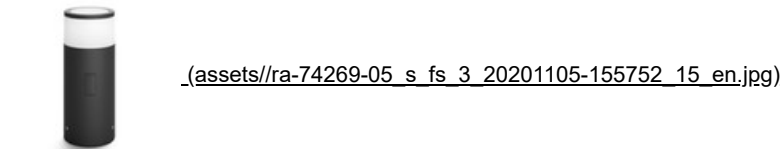
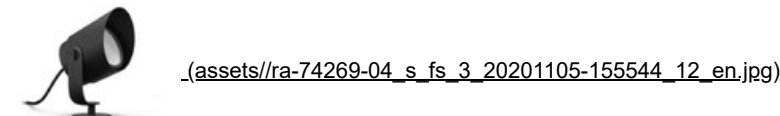
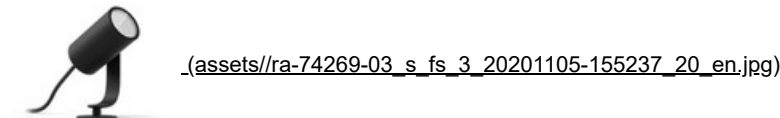
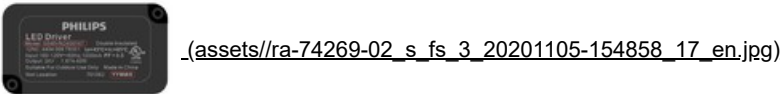
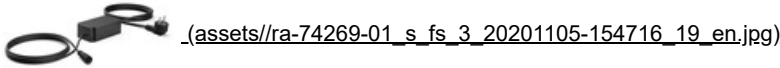
Manufactured in China

Companies

**Distributor** Signify Canada Ltd.  
Markham  
Ontario  
CANADA

**Manufacturer** Ten Pao Industrial Company Ltd.  
Kawloon, Hong Kong  
CHINA

Images (select thumbnail to enlarge)



## What you should do

**Consumers should immediately switch off the power on the power supply unit, check if the unit is affected by this recall, and contact Philips for a replacement power supply unit.**

Consumers can visit the Philips' [website \(https://www.philips-hue.com/en-us/support/outdoor-power-supply\)](https://www.philips-hue.com/en-us/support/outdoor-power-supply) for information on the replacement process. Consumers can also contact Philips by telephone toll free at 1-800-555-0050 from 8:00 am to 8:00 pm EST.

12/7/2020

Philips Hue 40 Watt outdoor power supply units (PSU) recalled due to risk of electric shock - Recalls and safety alerts

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html) (<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html>).

This recall is also posted on the [OECD Global Portal on Product Recalls website](http://globalrecalls.oecd.org/) (<http://globalrecalls.oecd.org/>). You can visit this site for more information on other international consumer product recalls.

**Date modified:** 2020-11-10